Analyst Briefing 1H 2025





About SMBC Indonesia



PT Bank SMBC Indonesia Tbk Profile (Consolidated)

as of 30 June 2025

Total Aset

IDR 234.4 Trillion



Corporate Ratings

Fitch Ratings: 'AAA(idn)'; Stable Outlook

Pefindo: 'idAAA'; Stable Outlook



Extensive Network Across Indonesia

SMBC Indonesia: 235**

• BTPN Syariah: 43*** (MMS*: 1,519)

OTO & SOF: 430



Resilient Resources

SMBC Indonesia: 6,456

BTPN Syariah: 14,678

OTO & SOF: 8,906



Total Customers

SMBC Indonesia: 6.4 million.

BTPN Syariah: 3.8 million

OTO & SOF: 1.2 million









^{*}Mobile Marketing Syariah

^{**} Jumlah Kantor Cabang Utama & Kantor Cabang Pembantu

^{***} Jumlah Kantor Cabang, Kantor Fungsional, dan Kantor Fungsional Non Operasional

Shareholders as of 30 June 2025

PT Bank SMBC Indonesia Tbk Shareholders	Percentage	Number of Shares	Nominal (in IDR million)
Sumitomo Mitsui Banking Corporation	91.05%	9,692,826,975	193,857
PT Bank Central Asia Tbk*	1.03%	109,742,058	2,195
PT Bank Negara Indonesia (Persero) Tbk**	0.11%	12,007,137	240
Public	7.81%	831,369,578	16,627
Total	100%	10,645,945,748	212,919

^{*} Meets the provisions of PP No.29 of 1999 concerning Purchase of Commercial Bank Shares and is a shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.



^{**} Shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

Board of Directors as of 30 June 2025



Henoch Munandar President Director



Yuki Terayama Director



Jun Saito *Deputy President Director*



Atshusi Hino Director



Michellina Laksmi Triwardhany Deputy President Director



Merisa Darwis Director



Dini Herdini Compliance Director



Hanna Tantani Director

SMBC

BANK SMBC INDONESIA

Board of Commissioners as of 30 June 2025







Onny Widjanarko Independent Commissioner



Kusumaningtuti Sandriharmy Soetiono Independent Commissioner



Marita Alisjahbana Independent Commissioner





SMBC Indonesia's Value



Customer First

Always look at it from the customers' point of view to provide additional value



Proactive & Innovative

Step up and relentlessly innovate



Speed & Quality

Differentiate ourselves through the speed and quality of our decisionmaking and service delivery



Integrity

As a professional, always act with sincerity and a high ethical standard.



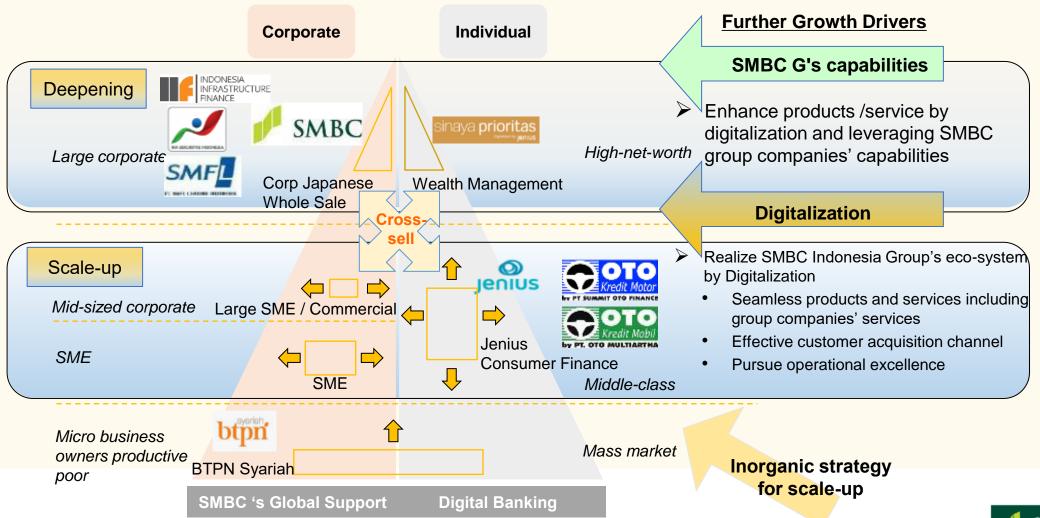
Synergy

Collaborate as one team



Goal: To become a Top-Class Full Service Financial solution provider

Enhance, synergize & expand the business to provide full-banking services, capitalizing digitalization and SMBC group's capabilities





BTPN Syariah Profile as of 30 June 2025

Our Journey

- Established in 2010 as BTPN Sharia Unit; massive roll-out in 2011
- Spin-off as PT BTPN Syariah on 14 July 2014
- Listed as PT BTPN Syariah Tbk on 8 May 2018
- Changed name into PT Bank BTPN Syariah Tbk on 4 June 2020
- Officially became Bank BUKU 3 Category according to the approval of The Financial Services Authority on 7 July 2020
- Classified as KBMI 2 (Bank With Core Capital Above IDR 6tn) in Oct-21
- Today: Spread across 26 provinces, with ~14.7k employees (~ 96% female and ~ 52% high school graduates)
- Rating: AAA (idn) Fitch with stable outlook confirmed in Feb 2025

Serving Sumatera, Java, Nusa Tenggara, Kalimantan and Sulawesi

1H 2025 Performance

Serving ~7 mn customers, ~3.82 mn active



'Coverage ~263.8k communities, in ~2,650 sub-disctrics

Assets 21.7trillion

BOPO

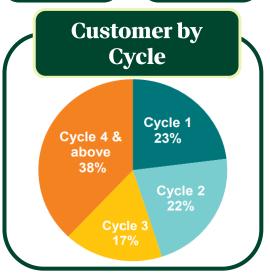
68.8%

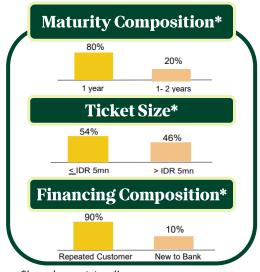
ROE

14.2%

ROA

7.6%





*based on outstanding





SMBC Indonesia Business Activities



Retail Banking

Value Proposition



Key Business Drivers Bigitalization

& E2E Process
Excellence
Continuous
Innovation
Strong
Ecosystem & Partnership
Partnership
Fament
Engagement
Marketing & Marketing & Brand Building

Management Discipline

Agile & Aggressive
Synergic & Result Oriented

Retail Banking Group

Include Retail Lending Business, Wealth Management Banking, Digital Banking

Execution Strategy

- Right Pricing
- Grow Diversified Income
- Diversified & Healthy
 Portfolio Quality
- Managed Lines of Costs
- Achieve Sustainable Profitability
- Expand Products & Services
- Introduce new Loan & Fee based Products
- Execute Banking as a services (BaaS)
- International Benefits & Integrated Service Channels

More Customer & Transaction

- Grow acceptance through partnerships with major online/ offline merchants
- Develop strong payment & acquiring capabilities

- Build Life Finance Solution
- Jenius as Digital Platform for all products
- End-to-end Digitized Processes





A Simpler, Smarter, and Safer Way to Manage Your Life & Finance, Simply from Your Smartphone





Transactions



- Authority (OJK) and members of the Indonesia Deposit Insurance Corporation (LPS).
- Secured by the latest encryption & technology
- Layered level authentication for peace of mind



Jenius About

More than **6.1 million Jenius registered users** spread in **38 provinces** across Indonesia



Simple

- Your life finance access in one touch
- Manage your life finance in 3 easy steps
- Saving, payment, transactions, investment connected all in one place

Smart

- Can be customized based on your needs and preference
- Smartly connected with Indonesia's Banking Ecosystem
- Evolving along with your life growth

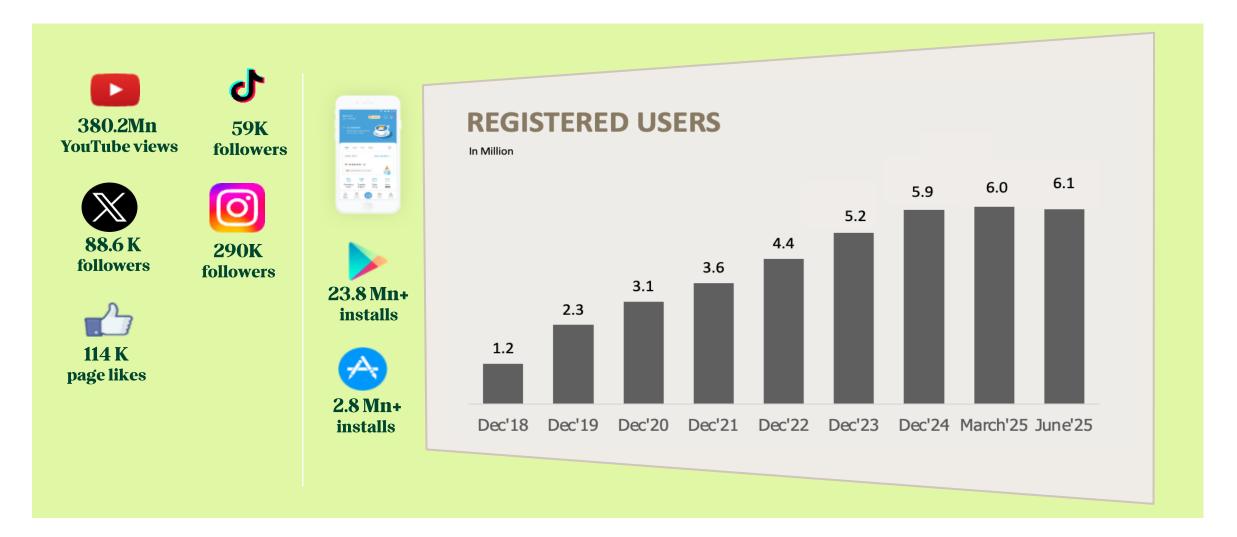
Safe

- Powered by SMBC Indonesia, registered and supervised by the Financial Services Authority (OJK) and members of the Indonesia Deposit Insurance Corporation (LPS).
- Secured by the latest encryption & technology
- Layered level authentication for peace of mind



Jenius

Registered Users continue to increase to ~6.1 million





JeniusNew Innovation & Update





Mandiri e-money Top-Up Now Available on iOS too

Mandiri e-money top-up is now available for all users on iOS and Android. No more worrying about low balance for transport, tolls, or parking while on the go..

Jenius Bisniskit: Your business solution

Jenius Bisniskit is back and ready to support entrepreneurs in accepting QRIS Payment, settle their business earnings instantly, monitor their branches, and receive voiced notifications of successful payments!



Jenius New Innovation & Update



New Redemption Partner: MyEraspace

Yay Points now can be redeemed to MyEraspace Points that can be used in a variety of Erajaya stores such as iBox, GrandLucky, Erafone, and others. This addition provides more options for customers to redeem Yay Points in the Eat & Shop category.



JeniusMarketing Campaign



April 2025: Secondary Bonds Launching

In Apr 2025, Jenius launched new investment product: Secondary Bonds.

With this type of investment, users allow to have a routine return every 6 months.

And with easiness of:

- 1. Investment start from 1mio
- Available 30+ of investment choice in Rp & USD
- 3. Tracking & simulation from apps
- 4. Easy registration



April 2025: s-Card Launching

Credit card launched additional card called s-Card to make user easier manage to cash flow and apply the card for family/friends.



JeniusMarketing Campaign



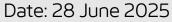
May 2025: Green Club

In May 2025, Jenius officially announced benefit programs called Green Club. User will be able to track in which club they belong and which program/cashback they are eligible directly from Jenius application.



Jenius Co.Create Activity 2Q 2025

Co.Create Dev x Jenius Daya Launching



Time: 06.00 - 12.00 WIB

Venue: Hotel Harper Cawang MT Haryono St

No.6-7, Jatinegara, East Jakarta City



Speakers:

- Bpk Hendricus Eko (Product Presentation): Pengelolaan Keuangan Di Masa Pra Pensiun & Pensiun
- Dian Indah Savitri (Certified Financial Planner tim Expert Daya.id) Pengelolaan Keuangan di Masa Pra Pensiun & Pensiun



30 participants





Wealth Management Business Digital Wealth Campaign in Jenius

Sucor Cashback Program 1 Jun - 31 Jul 2025 Think Unthinkable Jenius Cashback Investasi reksa dana Sucor Asset Management





Wealth Management Business Participating in Syariah/SUKUK (SR022)

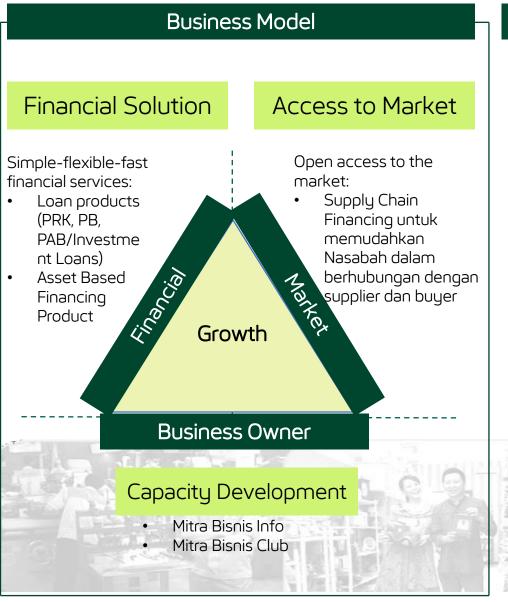
Primary Bonds Microsite

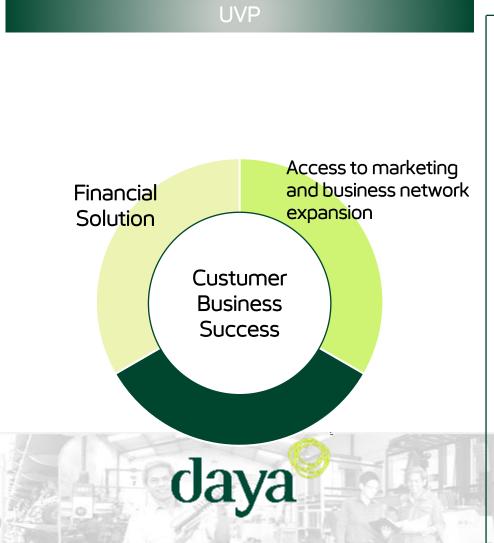
Public Release in 16 May 2025 in conjunction Of SR022 (Sukuk Retail) offering





Business Banking





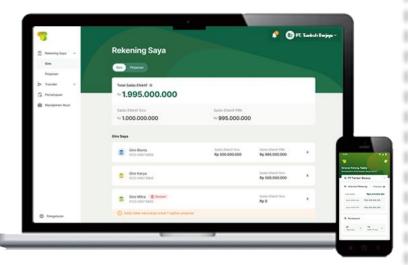
Target Market

SMEs (under individual names and PT Company) with annual sales turnover between IDR 2,5 bio and IDR 500 bio



Business Banking

TOUCHBIZ A Simple Touch For Your Business



https://touchbiz.btpn.com/

TOUCHBIZ is now available for SME Corporate customers – Since June 2024

Complete Features for Easy Company Management



Multi-Layer Transaction

Transaction approval flow that can be adjusted according to the Company's function and needs.



Set Limits According to Needs

Ease of setting daily transaction limits up to 10 Billion online



Soft-Token Security

Ease of transaction approval with Soft-Token on your smartphone's TOUCHBIZ Application.



Complete Information

Access complete Current Account and Loan Facility information from the Dashboard



Access Management

Ease of setting access for each account and adding accounts online



Transaction Notification

Get real-time notifications for every transaction activity

Designed for Corporate Needs



Business Banking Community Event

Community Event

SMBC highlight SME banking solution and digital solution (TOUCHBIZ)

Objective:
Acquisition through community, get acquainted with potential SME customers



Participants: 150 potential entrepreneur customer



Corporate Banking

Corporate/Wholesale Banking Group includes Corporate/Wholesale Banking, Commercial Banking, Transactional Banking, Supply Chain Financing and Wholesale Funding

UVP Robust capabilities Unique business and knowledge model through related to the network and product SMBC brand **Enterprise** Solutions **Business** daya Strong support from group for FCY funding

Target Segments

Target Company under Corporate/Wholesale Banking Group:

- 1. Local Companies
- 2. MNC
- 3. State-owned Enterprises
- 4. Bank and Non-Bank Fl
- 5. Commercial Companies
- 6. Japanese Companies
- 7. Korean Companies

Products and Services

Hedging Products (*):

- IRS/CCS
- Forex Transactions
- Government Bonds to FI/NBFI Clients (*) But not limited to the above products

Cash Management Products:

- Current Account, Term Deposits
- Payment (ACH, RTGS, Payroll, Wires)
- E-Tax Payment (nonimport and import)
- Collections (ACH, RTGS, Payroll, Wires, Cheque/Giro Collection)
- Virtual Account
- Internet Banking/ Host-to Host
- Liquidity Management (Domestic Cash Polling, Auto TD Placement, Cross Border Pooling)
- Auto Debit

Funding Products:

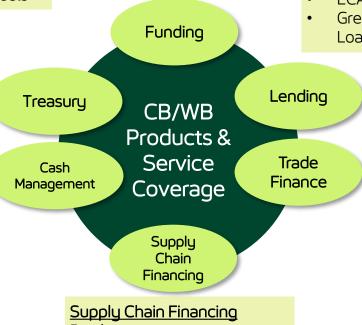
- **ESG Deposit**
- Green Deposit

Loan Products:

- Bilateral and Syndication Loans (IDR, EUR. and JPY)
- Project/Structured Finance
- **ECA**
- Green Loan/Sustainability Linked Loan (SLL)

Domestic, Export and Import Trade Products:

- Import LC Issuance / Import **Bill Negotiation**
- Export LC Advising / Confirmation / Export Bill Collection
- Documentary Collection (DP, DA)
- Trust Receipt / Trade Loan
- Structured Trade Finance
- Receivable Purchase
- Bank Guarantees / SBLC
- Avalization
- Bank Guarantee Online



Products:

- Distributor Financing
- Supplier Financing
- Lending Program



Corporate Banking Japanese CBD and DAYA

Empowerment Programs for Customers



CBD Japanese and DAYA Initiatives:

- · Seminar and Webinar Program Focus to business, healthy lifestyle, self-development, and finance.
- · Joint Efforts in 2Q 2025: 3 Empowerment Mini Seminars for Japanese corporate customers

Event Details:

1. Manufacturing Company

• Participants : 61 participants

· Topic : Work until retirement without worry

2. Digital Marketing Company

• Participants : Total 58 participants (36 online, 22 offline)

• Topic : Managing Finances Wisely: Saving, Investing Without Illegal Loans

3. Manufacture of Heavy Equipment Company

• Participants : 186 participants

• Topic : Managing Finance For A More Prosperous and Happy Life



Key Insights:

Focus on Financial Health topic are continue to be the favourite subject due to its relevance to daily activities.

Positive Feedback from majority survey respondents rated their satisfaction between 4.46 – 4.58 out of 5, highlighting the seminars relevance and the quality of interactions with speakers.

Additionaly, DAYA team also bring better awareness of daya.id and Jenius program in the each session.









Embracing Health, Social, and Brand Pillars

As we look back on April – June 2025, OTO-SOF proudly reflects on a series of impactful events centered around our three core pillars: Health, Social, and Brand Activation. These initiatives have not only fostered a sense of community and well-being among our employees but have also strengthened our connections with external partners and the broader community









Fostering Wellness Through Sports Activities

At OTO SOF, we recognize that the well being of our employees is the utmost importance To promote a healthier lifestyle, we organized a variety of sports from monthly Car Free Day session, weekly Zumba, Futsal, Badminton, Table Tennis, Yoga session, Basketball Competition also Running Coaching Clinic as the preparation for annual OTO Ekiden These events encouraged our employees to stay active and maintain a balanced lifestule The enthusiasm and participation in these activities were remarkable, highlighting our commitment to fostering a culture of health and wellness within the company















Strengthen Corporate Responsibilities

In this period, our dedication to social responsibilities was prominently showcased during Financial Literacy activities through the Community and Social Medias These event was a celebration lifelong learning spirit as we delivered into monthly Financial Literacy Content Quiz to attract followers and user to learn or even participates that simultaneously increased by this year.

OTO-SOF also held the 1st annual OTO Blood Donations on May 2025 as a celebration part of PT Summit Oto Finance anniversary on June This event successfully collected 296 donors from employees and public















Strengthen Corporate Responsibilities

To enhance Corporate Responsibilities, OTO SOF held regular sustainable activities for social also for nature

This year, our cooking oil donation program marks its three years journey and presenting huge celebration at SOF anniversary This program successfully marked as the highest ever as collected more than 300 liters The fund provided later will be delivered for Corporate's next sustainability program















Strengthen Corporate Responsibilities

As part of our contribution to community development and education, OTO-SOF proudly supports the KKN Niskala Likupang 2025, a program by Universitas Gadjah Mada students in Likupang Timur, North Sulawesi.

This collaboration aligns with OTO-SOF's values in fostering sustainable tourism, empowering local communities, and promoting educational initiatives that support Indonesia's Sustainable Development Goals (SDGs). By supporting this multidisciplinary KKN program, OTO-SOF contributes to optimizing local potential while nurturing future leaders with a spirit of social responsibility.















Expanding Presence through Events

In the realm of brand activation, OTO SOF made significant strides by celebrating The Holy Month Ramadhan 1446 Hijria that provided exposure for our brand to a wider audience The event was held by collaboration with PT Astra Honda Motor (PT Yamaha Indonesia Motor Mfg ... (known as Posko Mudik Lebaran This participation raised OTO SOF brand awareness involves local community and wider society











Banking Industry Overview

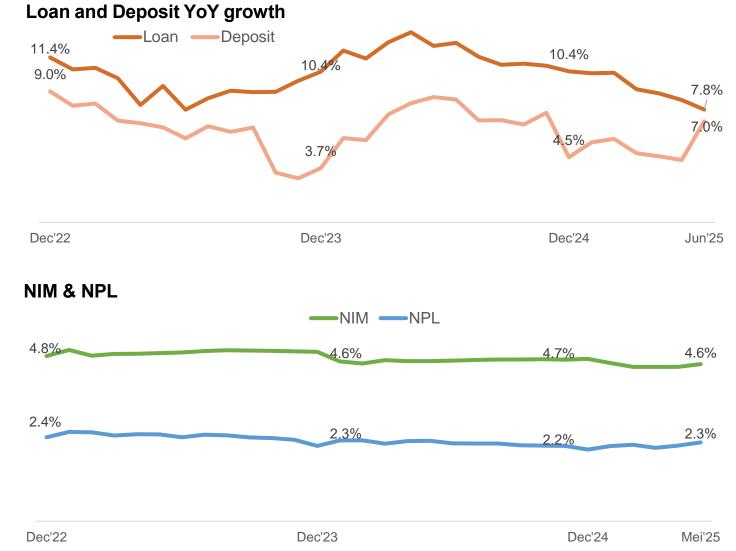


Banking Industry
Loan growth recorded at 7.8% YoY in Jun'25, showing a declining trend. Customer Deposits rebound to 7% YoY in Jun'25

Loan and Deposit YoY growth

Indonesia Banking Industry Financial Summary

IDR trillion	Mei'24	Dec'24	Mei'25	ΔΥοΥ
Total Assets	11,921	12,461	12,661	6.2%
Total Loans	7,376	7,827	7,998	8.4%
Customer Deposits	8,699	8,837	9,072	4.3%
CASA	5,436	5,602	5,734	5.5%
Current Accounts	2,730	2,751	2,882	5.6%
Savings	2,707	2,850	2,853	5.4%
Time Deposits	3,262	3,236	3,338	2.3%
Net Profit	101	255	107	5.0%
LDR	84.8%	88.6%	88.2%	3.4%
NIM	4.7%	4.7%	4.6%	-0.1%
NPL	2.3%	2.1%	2.3%	0.0%
CAR	26.2%	26.8%	25.5%	-0.7%



Source: Indonesian Banking Statistics - May 2025, Indonesia Financial Services Authority (OJK) SPI June 2025 has not released yet





1H 2025 Financial Performance



Financial Performance - Consolidated 1H 2025 Key Highlights

1H 2025 consolidated financial result has taken into account the financial performance of OTO Group. (Note: The consolidated P/L for same period last year includes P/L of the OTO Group from Apr-Jun24. The acquisition of the OTO Group was completed by the end of March 2024).
On a consolidated basis, total assets reached IDR234.4 trillion as of end of June 2025.
The Bank's loans recorded at Rp185 trillion, up 5% yoy. Retail loans grew by 25% yoy, supported by strong contributions from Joint Finance, Jenius, and Micro segments which increased by 156%, 15%, and 21%, and the OTO Group at 7%. Meanwhile, corporate and commercial lending rose by 4%, and SME lending declined by 2%.
Third-party funds stood at Rp109.8 trillion, lower by 8% yoy. Third-party funds from retail grew by 6% yoy to Rp55.2 trillion (vs. Rp52 trillion same period last year). The Bank will continue initiatives and efforts to improve the bank's capabilities, products and services in providing investment and transaction solutions for customers to optimize its CASA and funding costs management.
The Bank achieved operating income of Rp9.1 trillion, an increase of 11% yoy. Net interest income rose 15% yoy to Rp8 trillion, supported by strong contributions from loans, liquid asset placements, and the OTO Group. The growth in net interest income corresponded with an improved net interest margin (NIM), which rose to 7.1% in June 2025 from 6.4% a year earlier, taking into account the OTO Group's contributions after the acquisition. The Bank continues its efforts to maintain net interest margin amid competitive rates, cost of fund, and market volatility.
The Bank posted Rp1 trillion in consolidated NPAT for the 1st Half 2025, lower by 19% compared to the same period last year from higher credit costs. The Bank continues to implement sound credit risk management while growing credits.
The Bank's subsidiary, BTPN Syariah contributed to the Bank's overall performance with a NPAT of Rp 644 billion, up by 17% yoy
Gross NPL was recorded at 3.16%, vs. 2.21% previous year, mainly caused by the macroeconomic condition, adjustments in governments policy and uncertainty of global economic conditions. The bank continues to mitigate risks through proactive credit monitoring and conservative provisioning, ensuring resilience amid a challenging macroeconomic and regulatory environment
Healthy liquidity and funding ratios were maintained. As of the end of June 2025 LCR was recorded at 248.2% and NSFR at 118.9%.
CAR ratio is strong at 29.7%.



Financial Performance - Consolidated

Balance Sheet (IDR billion)	Jun'24 (Unaudited)	Dec'24 (Audited)	Mar'25 (Unaudited)	Jun'25 (Unaudited)	Δ Q oQ	ΔΥοΥ
Liquid Assets	47,766	51,652	39,653	39,129	-1%	-18%
Loans (gross)	176,245	179,405	188,090	185,040	-2%	5%
Total Assets	235,830	241,096	240,117	234,353	-2%	-1%
CASA	48,116	45,590	41,936	43,725	4%	-9%
TD	70,872	75,728	75,441	66,093	-12%	-7%
Total Customer Deposits	118,988	121,318	117,378	109,818	-6%	-8%
Borrowings & Subordinated Loan	54,479	56,331	58,803	61,630	5%	13%
Total Liabilities	183,006	186,350	184,771	179,245	-3%	-2%
Equity *)	52,824	54,746	55,346	55,108	0%	4%

^{*} Including non controlling interests



Financial Performance - Consolidated

Income Statement (IDR billion)	1H'24	1Q'25	2Q'25	1H'25	∆QoQ	ΔΥοΥ
Net Interest Income	6,952	4,055	3,970	8,025	-2%	15%
Other Operating Income	1,244	536	569	1,104	6%	-11%
Operating Income	8,196	4,590	4,539	9,129	-1%	11%
Operating Expense	(4,579)	(2,503)	(2,468)	(4,971)	-1%	9%
Cost of Credit	(1,703)	(1,276)	(1,304)	(2,580)	2%	52%
Profit Before Tax	1,801	812	769	1,581	-5%	-12%
Net Profit After Tax	1,416	634	603	1,237	-5%	-13%
Net Profit After Tax attributable to Owners of the Parent	1,240	510	491	1,000	-4%	-19%
Net Profit After Tax - BTPN Syariah	552	311	333	644	7%	17%

- 1H 2025 OTO Group performance is fully recognized for period Jan-Jun 2025. Meanwhile, for 1H 2024 it was recognized for period Apr-Jun 2024, as the acquisition was carried out at the end of March 2024
- Operating income +11% YoY supported by Net Interest Income growth and recognition of OTO Group revenue.
- The Bank booked net profit of IDR1.2 trillion and NPAT attributable to Owners of the Parent of IDR1 trillion for 1H 2025
- PT Bank BTPN Syariah Tbk (BTPN Syariah) contributed to SMBC Indonesia's overall performance with a net profit of Rp644 trillion, up by 17% you in the first half of 2025..



Financial Performance - Consolidated

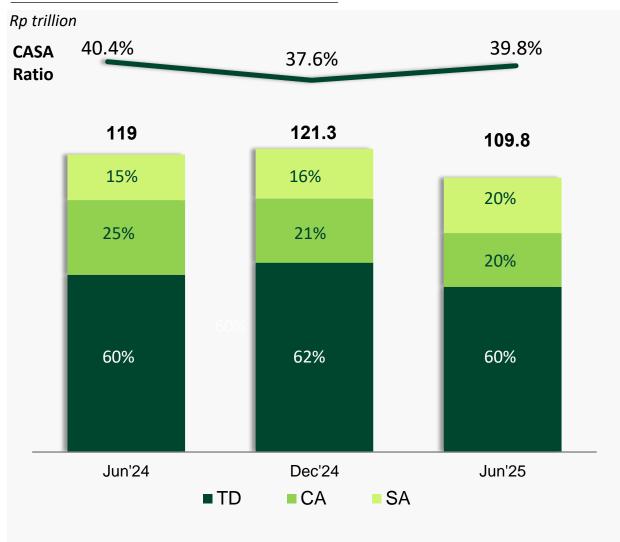
Ratios (%)	Jun'24 (Unaudited)	Dec'24 (Audited)	Mar'25 (Unaudited)	Jun'25 (Unaudited)	Δ Q oQ	ΔΥοΥ
NIM	6.41	7.10	7.17	7.12	(0.05)	0.71
NSFR	115.61	125.02	118.44	118.89	0.44	3.27
LCR	234.91	253.71	295.53	248.20	(47.34)	13.29
Loan to Funding	101.60	100.99	106.76	108.37	1.61	6.77
NPL (gross)	2.21	2.50	2.39	3.16	0.77	0.95
ROA	1.61	1.80	1.36	1.33	(0.03)	(0.28)
ROE	6.30	6.83	4.57	4.49	(0.09)	(1.81)
CAR	28.84	30.02	28.78	29.69	0.92	0.86

- □ NIM increased to 7.12%.
- □ LCR and NSFR at healthy levels, LCR at 248.20% and NSFR at 118.89%.
- ☐ Gross NPL 3.16%.
- □ CAR at 29.69%, proportion of core capital is 90% of total capital.



Deposit Growth

CUSTOMER DEPOSITS COMPOSITION



Customer Deposits (IDR billion)	Jun'24 (Unaudited)	Dec'24 (Audited)	Jun'25 (Audited)	ΔΥοΥ
CASA	48,116	45,590	43,725	-9%
Current Account	29,871	25,585	21,517	-28%
Savings	18,245	20,004	22,208	22%
Time Deposits	70,872	75,728	66,093	-7%
Total Customer Deposits	118,988	121,318	109,818	-8%

- Savings grew by 22% YoY, partly offsetting the lower Current
 Account balance, resulting in lower CASA ratio (39.8% as of June
 2025 vs. 40.4% same period last year). The Bank continues to grow
 CASA sustainably.
- In addition to Third Party Funds, SMBC Indonesia has diversified funding sources from bonds, bilateral loans, and interbank loans. SMBC Indonesia also has a long-term loan facility from SMBC.
- SMBC Indonesia also issued Sustainable Bonds V Phase I Year 2024 with a principal amount of IDR355 billion in July 2024 and Sustainable Bonds V Phase II Year 2024 with a principal amount of IDR1,396 billion in December 2024 as an effort to diversify funding sources and maintain a better funding maturity profile.

BANK SMBC INDONESIA

Loan Growth by Segment

Loan Growth (IDR billion)	Jun'24 (Unaudited)	Dec'24 (Audited)	Mar'25 (Unaudited)	Jun'25 (Unaudited)	∆QoQ	ΔΥοΥ
Total Loan	176,245	179,405	188,090	185,040	-2%	5%
Transforming Businesses:	23,793	23,807	23,6 4 9	23,262	-2%	-2%
- Retail Lending	22,185	21,980	21,751	21,322	-2%	-4%
- Micro	1,608	1,827	1,898	1,940	2%	21%
Growth Businesses:	152,340	155,487	164,328	161,655	-2%	6%
- Corporate & Commercial	99,534	98,896	107,243	103,307	-4%	4%
- SME	14,083	14,362	13,934	13,872	0%	-2%
- BTPN Syariah	10,448	10,172	10,251	10,145	-1%	-3%
- Joint Finance	2,526	5,565	6,539	6,461	-1%	156%
- Jenius	2,933	3,198	3,188	3,359	5%	15%
- 0T0 & S0F	22,816	23,295	23,174	24,511	6%	7%
Others	112	110	113	123	8%	9%

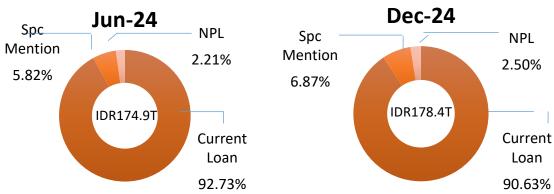


Asset Quality - Consolidated

Asset Quality

%	Jun-24	Dec-24	Jun-25
Gross NPL	2.21	2.50	3.16
Net NPL	0.92	1.07	1.64
Gross Cost of Credit	2.09	2.37	2.94
Loan Loss Provision/NPL	154.11	247.64	103.94

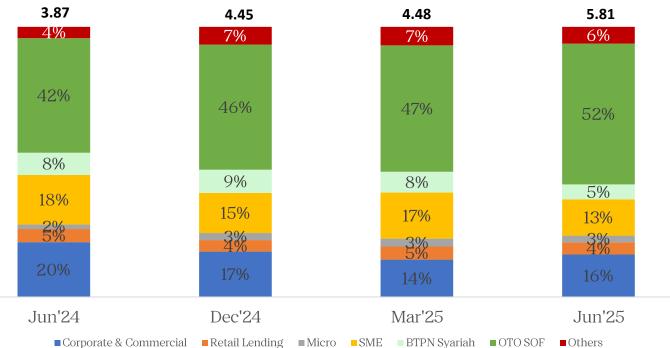
Loan by Collectability (% of Total Loan)

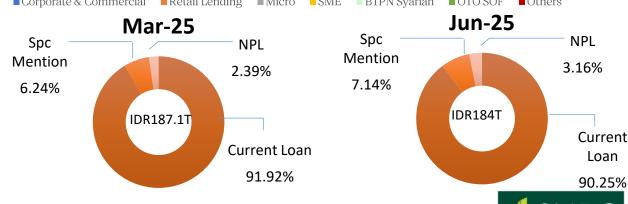


Note: - NPL calculation using total loan exclude loan to bank

smbci.com







BANK SMBC INDONESIA



CSR & Awards



Daya

The embodiment of SMBC Indonesia's commitment to continuously improve the capacity of its customers by providing opportunities for growth and a more meaningful

Customer Segment

Program Pillars

High net-worth Large Corporation

Middle class Mid Size Corporation

Mass Market Micro business **Productive Poor**





Financial Management Training for Customers and the Community



Self-Capacity Development in Collaboration with Various **Parties**



Business Management Training for MSMEs



Concers for the Environment

2013

Participant 1.527.134 Activities 90.183

Participant 1.770.299 Activities 143.277

2014

Participant 1.410.369 Activities 101.976

2015

Participant 1.322.997 Activities 225.589

2016

Participant 1.148.097 Activities 134.383

2017

Participant 1.698.555 Activities 237.255

2018

Participant 1.413.527 Activities

312.236

2019

Participant 839.367 Activities 813.968

2020

Participant 2.266,923 Activities 5.763

2021

Participant 2.279.766 Activities 6.384

2022

Participant 5.559.215 Activities 11.359

2023

Participant 10.324.196

2024

Activities 12.161

Participant 4.799.047 Activities 4.786

2025

Juni 2025



Sustainable Finance



SMBC Indonesia successfully increases its Sustainable Finance portfolio

In the second quarter of 2025, SMBC Indonesia successfully increased its Sustainable Finance portfolio by **8%** compared to the same quarter the previous year.

The total Sustainable Finance portfolio reached **IDR 17.7 trillion.**

This financing supports the Sustainable Development Goals:



Number 1

Financing products for the retail, micro, MSME and corporate segments



Number 2

Sustainable food and agricultural financing products



Number 6

Clean water pipe network financing products in Jakarta



Number 7

Financing products for corporations in the renewable energy and electricity supply sectors



Financing

products in

the MSME

segment

Number 8 Number 10

Retail, micro and SME segment financing products

10 REDUCED INEQUALITIES



Number 11

Green property sector financing products



Number 12

Infrastructure financing and waste/recyclin g management products

Regarding Handling Climate Change

Number 13



Development Goals (SDGs)

It is a global action plan agreed by world leaders, including Indonesia, to end poverty, reduce inequality and protect the environment.

SMBC Indonesia's role in realizing sustainable finance.



Providing various relevant entrepreneurship and health training to 14,019 people.



The Financial Literacy Program, held offline/online and through digital channels, has successfully reached 4,223,890 people from various backgrounds in Indonesia.



Providing 236 articles on entrepreneurship and health that can be accessed through daya.id.



Through various sustainable initiatives, SMBC Indonesia has succeeded in reducing electricity usage by 6% and fuel usage by 45% compared to the previous year in the same quarter.



PR INDONESIA Awards (PRIA) 2025

Jenius from SMBC Indonesia has received two awards at the "PR INDONESIA Awards (PRIA) 2025".

The event is dedicated to appreciate public relations' performance in ministries, institutions, regional governments, national and multinational private companies, State-Owned Enterprises (BUMN) and their subsidiaries, Regional-Owned Enterprises (BUMD), and universities.

There are several categories in this event, namely Owned Media, Digital Channels, Crisis Management, Annual Reports, Public Relations Programs, Public Relations Department, and Social Responsibility Communications, as well as Most Popular in Online Media and Social Media.

Jenius from SMBC Indonesia received the "Gold Winner" award in two categories:

- 1. Digital Channel Category, Social Media Sub Category, for revamping the @JeniusConnect Instagram account in August 2024.
- 2. Public Relations Program Category, Digital Public Relations Sub Category, for the Think Unthinkable campaign, which was launched in January 2024.





Indonesia Regulatory Compliance Awards 2025

SMBC Indonesia has received the highest award at the "Indonesia Regulatory Compliance Awards 2025" held by Hukumonline on Friday (09/05) in Jakarta.

This prestigious award event is dedicated to the companies and company leaders for their accomplishments, advancements, and endeavors in fostering adherence to Indonesian laws and regulations.

SMBC Indonesia received an award in the Sapphire category - Best Enterprise in Regulatory Compliance in the financial services sector (banking) and was received directly by General Counsel of SMBC Indonesia Argo Wibowo.

The assessment criteria are based on the company's strategy and the performance of company leaders in ensuring compliance with the law so as to minimize legal risks and maintain the company's reputation.

There are four categories in this event:

- 1. Sapphire Best Enterprise in Regulatory Compliance
- 2. Diamond Most Strategic Enterprise in Regulatory Compliance
- 3. Gold Notable Enterprise in Regulatory Compliance
- 4. Silver Recognized Enterprise in Regulatory Compliance





500 Most Outstanding Women 2025

The Board of Directors and Commissioner of PT Bank SMBC Indonesia Tbk ("SMBC Indonesia") have been included in the "500 Most Outstanding Women 2025" list from Infobank Magazine April 2025 Edition.

The award is dedicated to the female leaders for their significant contributions to the financial services industry and State-Owned Enterprises (BUMN).

The leaders are directors and commissioners in the banking industry, life insurance, general insurance, multi-finance companies, securities companies, financial technology companies, and State-Owned Enterprises (BUMN). In addition, a number of female figures from state institutions and politicians who are considered to have extraordinary achievements are also included.

Compliance Director of SMBC Indonesia Dini Herdini, Finance Director of SMBC Indonesia Hanna Tantani, Operations Director of SMBC Indonesia Merisa Darwis, and Independent Commissioner of SMBC Indonesia Ninik Herlani were included in the award list.

The assessment criteria are based on the company performance, including company size and company predicate based on the latest Infobank rating, the position, experience and tenure of the leaders, the leaders' contribution to the company and industry, as well as considerations from the Infobank editorial board.



Bank Service Excellence Monitor 2025

Jenius from SMBC Indonesia has earned rankings across eight categories in the "Bank Service Excellence Monitor (BSEM) 2025".

This ranking is based on a study conducted by Marketing Research Indonesia (MRI) in collaboration with Infobank Magazine **May 2025 Edition** in evaluating customer experience and the quality of banking service delivery in Indonesia.

The assessment covered more than 50 banks, including 19 commercial banks, 11 regional development banks, 12 Sharia banks, and 10 digital banks.

Initial process of the study involved desk research, followed by a series of qualitative and quantitative surveys. Additionally, usability testing was conducted involving a diverse range of customer segments to gain deeper insights into their experiences with various digital banking products

Jenius from SMBC Indonesia achieved rankings in the following categories:

- 1st place in the Best Performance in Email Service for Bank with Digital Service (2024–2025) category.
- 1st place in the Best Performance in Live Chat for Bank with Digital Service (2024–2025) category.
- 1st place in the Best Performance in Website for Bank with Digital Service (2024–2025) category.
- · 2nd place in the Best Performance in Mobile Banking for Bank with Digital Service (2024–2025) category.
- · 2nd place in the Best Performance in Opening Account via Mobile Application or Mobile Browser for Bank with Digital Service (2024–2025) category.
- 3rd place in the Best Performance in Chatbot for Bank with Digital Service (2024–2025) category.
- 3rd place in the Best Performance in Call Center for Bank with Digital Service (2024–2025) category.
- 4th place in the Best Performance in Social Media for Bank with Digital Service (2024–2025) category.



1st Indonesia Operations Banking Summit (IOBS) 2025

SMBC Indonesia has received two awards in the "1st Indonesia Operations Banking Summit (IOBS) 2025".

The award, which was organized by Forum for Communications of Banking Operations Director (FKDOP), is dedicated to appreciate talented bankers in operational units who have successfully delivered new innovations for the banking industry in Indonesia.

SMBC Indonesia received two awards with "Gold" predicate in Cost Effective Implementation category through two innovator teams as follows:

- OTC ISME with "Simplify Transaction Process Using Power Automate and SharePoint" innovation.
- · Green Great SMBC with "CITS (Card Inventory & Tracking System)" innovation.

This achievement was attained due to the success of both teams in creating technology-based internal solutions to achieve efficiency and excellent service.

OTC Service & Development Manager SMBC Indonesia Indika Prastyani Putri and Transfer Processing Manager Samuel Efraim Siregar from OTC ISME team, as well as Call Back Service Unit Manager Pintyo Pratomo Priambodo and Retail Account Services Manager Abdulaziz Kurniawan from Green Great SMBC team, received the awards on Wednesday (28/05) in Jakarta.





ASABRI Payment Partner Award 2025

SMBC Indonesia has obtained the 2025 Payment Partner award from PT ASABRI (Persero).

The event is designed to appreciate ASABRI's payment partners for their cooperation and good performance throughout 2024.

SMBC Indonesia received an award in the "Excellence in Customer Satisfaction & Cooperation" category, as a payment partner that has advantage in serving pension customers who are ASABRI participants and able to maintain administrative reporting to ASABRI in a timely manner.

Compliance Director of SMBC Indonesia Dini Herdini received the award on Wednesday (28/05) in Jakarta.

There are several aspects in the assessment indicators, including services, pension payments, THT, JKK, JKm, NTIP, and non-Dapem payments, program benefit payment reports, credit flagging data management, and entrepreneurship.







CXtraordinary Tech Executive Award 2025

Head of Information Technology of SMBC Indonesia Jeny Mustopha has received the "CXtraordinary Tech Executive Award 2025".

This event, which was organized by Marketing Magazine in collaboration with Carre CX, a leading customer experience consultancy, is dedicated to appreciate the leaders who have demonstrated visionary leadership and delivered strategic impact through technology innovation and digital transformation in their companies.

Jeny, who won the award in the Security & Compliance category, received the award on Tuesday (03/06) in Jakarta.

Assessment methodology is conducted through a solid and comprehensive evaluation by combining quantitative and qualitative data to ensure accurate and holistic review. This process also considered each leader's achievements, impacts, and contributions to their respective industries.

Tech Executive Award 2025 is one of the four categories presented in the CXtraordinary Evening event. The other three award categories include contact center, branch service, and digital channel.





HR Asia Awards 2025

SMBC Indonesia has received awards in the "HR Asia Awards 2025".

This award, which was organized by HR Asia and Business Media International (BMI), is dedicated to appreciate the companies in Asia that have successfully implemented excellent human resource management practices, created a positive work culture, and achieved high employee engagement.

SMBC Indonesia is committed to creating an inspiring work environment and supporting employee development, one of which is through the implementation of the Employee Value Proposition (EVP) in various employer branding activities that focus on employee well-being and development, as well as creating an inclusive work environment that values diversity.

SMBC Indonesia received the award in three categories:

- 1. Best Companies to Work for in Asia 2025
- 2. Most Caring Company Awards 2025
- 3. Diversity, Equity & Inclusion Awards 2025

Head of Human Resources of SMBC Indonesia Mira Fitria, Talent Acquisition Head Shella Gunawan, and Talent & Organization Development Head Wilda Nurwahyuni received the awards on Friday (20/06) in Jakarta.







BANK SMBC INDONESIA

Thank You

